

Treatment Perceptions Survey (TPS) – Youth

Statewide Results (25 Counties)

N=927

October 2019 Survey Period

Prepared on 2/27/2020 by the University of California, Los Angeles

Integrated Substance Abuse Programs

**Percent of survey respondents in agreement by survey item and
average score (1–5) by survey item and domain**

Survey Item	% in Agreement	Average Score*
Domain: Access		4.1
01 Convenient Location	78.4	4.1
02 Convenient Time	79.9	4.1
03 Good Enrollment Experience	76.0	4.1
Domain: Quality		4.1
05 I Received the Right Services	81.6	4.2
06 Treated with Respect	88.5	4.4
09 Cultural Sensitivity	73.4	4.0
15 Provided Family Services	68.4	3.9
Domain: Therapeutic Alliance		4.3
04 Worked with Counselor on Goals	85.0	4.2
07 Counselor Listened	88.4	4.4
08 Positive/Trusting Relationship with Counselor	79.8	4.2
10 Counselor Interested in Me	83.9	4.2
11 Liked Counselor	85.9	4.3
12 Counselor Capable of Helping	84.9	4.3
Domain: Care Coordination		4.2
13 Health/Emotional Health Needs Being Met	82.6	4.2
14 Helped with Other Issues/Concerns	77.2	4.1
Domain: Outcome		4.1
16 Better Able to Do Things	75.2	4.1
Domain: General Satisfaction		4.2
17 Overall Satisfied with Services	80.7	4.2
18 Recommend Services	78.7	4.2

*Domain averages based on surveys with complete data within each domain.